

## **Mobile Banking Agreement and Disclosure**

### **Agreement:**

This agreement contains the terms that govern your use of the Capitol View Credit Union Mobile Banking app services. You may use the service to access your accounts on a mobile device. By using the Capitol View Credit Union Mobile Banking app to access an account you are agreeing to the terms of this agreement which supplements the agreements and disclosures provided at the time of account opening. You should review the account disclosures carefully, as they may include transaction limitations and fees which might not apply to your use of the mobile banking app.

### **Other Agreements:**

Capitol View Credit Union does not charge a fee for this service; however, standard data rates from your mobile service provider may still apply. You agree that, when you use the Mobile Banking app, you remain subject to the terms and conditions of your existing agreements with any unaffiliated service providers, including, but not limited to, your mobile service provider and that this agreement does not amend or supersede any of those agreements.

### **Description of Service:**

Capitol View Credit Union Mobile Banking app is offered as a convenience and supplemental service to our online banking services. It is not intended to replace access to online banking from your personal computer or other methods you use for managing your accounts and services with us. Capitol View Credit Union Mobile Banking allows you to access your account information, transfer funds, view account balances, and view account detail and history. To utilize the mobile banking service, you must be enrolled to use Online Banking and then register your mobile device within the online banking system.

We reserve the right to limit the types and number of accounts eligible for mobile banking. We may also reserve the right to modify the scope of the service at any time.

Capitol View Credit Union Mobile Banking app may not be accessible or may have limited utility over some network carriers. In addition, the service may not be supportable for all devices.

Capitol View Credit Union cannot guarantee and is not responsible for the availability of data services provided by your mobile carrier, such as data outages or "out of range" issues.

### **Use of Service:**

You agree to accept responsibility for making sure you understand how to use the mobile banking app and that you will contact us directly if you have any problems with the mobile banking app. You will also accept responsibility for making sure you understand how to properly use your device and Capitol View Credit Union will not be responsible or liable to you for any losses caused by your failure to properly use the service or your device.

### **Equipment and Software:**

Capitol View Credit Union does not guarantee that your device or mobile phone service provider will be compatible with the mobile banking app.

Mobile phones and other devices with Internet capabilities are susceptible to viruses. You are responsible to ensure that your device is protected from and free of viruses, worms, Trojan horses, or other similar harmful components (collectively referred to as “viruses”) which could result in damage to programs, files, and/or your phone or could result in information being intercepted by a third party. Capitol View Credit Union will not be responsible or liable for any indirect, incidental, special or consequential damages which may result from such viruses. Capitol View Credit Union will also not be responsible if any non-public personal information is accessed via the Mobile Banking app due to any of the above named viruses residing or being contracted by your device at any time or from any source.

## **Remote Deposit Capture User Agreement (“Agreement”):**

This Agreement contains the terms and conditions for the use of Capitol View Credit Union’s remote deposit capture services that Capitol View Credit Union or its affiliates (“CVCU”, “us,” or “we”) may provide to you (“you,” or “User”). Other agreements you have entered into with CVCU, including the Depository Agreement and Disclosures governing your CVCU account, are incorporated by reference and made a part of this Agreement.

**1. Services.** The remote deposit capture services (“Services”) are designed to allow you to make deposits to your checking, savings, or money market savings accounts from home or other remote locations by scanning checks and delivering the images and associated deposit information to CVCU or CVCU’s designated processor. There is currently no charge for the Services.

**2. Acceptance of these Terms.** Your use of the Services constitutes your acceptance of this Agreement. This Agreement is subject to change from time to time. We will notify you of any material change via e-mail or on our website(s) by providing a link to the revised Agreement. Your continued use of the Services will indicate your acceptance of the revised Agreement. Further, CVCU reserves the right, in its sole discretion, to change, modify, add, or remove portions from the Services. Your continued use of the Services will indicate your acceptance of any such changes to the Services.

**3. Limitations of Service.** When using the Services, you may experience technical or other difficulties. We cannot assume responsibility for any technical or other difficulties or any resulting damages that you may incur. Some of the Services have qualification requirements, and we reserve the right to change the qualifications at any time without prior notice. We reserve the right to change, suspend or discontinue the Services, in whole or in part, or your use of the Services, in whole or in part, immediately and at any time without prior notice to you.

**4. Eligible items.** You agree to scan and deposit only checks as that term is defined in Federal Reserve Regulation CC (“Reg CC”). You agree that the image of the check transmitted to CVCU shall be deemed an “item”. You agree that you will not use the Services to scan and deposit any checks or other items as shown below:

- a. Checks or items payable to any person or entity other than you.
- b. Checks or items drawn or otherwise issued by you or any other person on any of your accounts or any account on which you are an authorized signer or joint account holder.

- c. Checks or items containing obvious alteration to any of the fields on the front of the check or item, or which you know or suspect, or should know or suspect, are fraudulent or otherwise not authorized by the owner of the account on which the check or item is drawn.
- d. Checks or items previously converted to a substitute check, as defined in Reg CC.
- e. Checks or items drawn on a financial institution located outside the United States.
- f. Checks or items that are remotely created checks, as defined in Reg CC.
- g. Checks or items not payable in United States currency.
- h. Checks or items dated more than 6 months prior to the date of deposit.
- i. Checks or items prohibited by CVCU's current procedures relating to the Services or which are otherwise not acceptable under the terms of your CVCU account.

**5. Image Quality.** The image of an item transmitted to CVCU using the Services must be legible. The image quality of the items must comply with the requirements established from time to time by ANSI, the Board of Governors of the Federal Reserve Board, or any other regulatory agency, clearing house or association.

**6. Endorsements and Procedures.** You agree to restrictively endorse any item transmitted through the Services as "For deposit only, CVCU account # \_\_\_\_\_" or as otherwise instructed by CVCU. You agree to follow any and all other procedures and instructions for use of the Services as CVCU may establish from time to time.

**7. Receipt of Items.** We reserve the right to reject any item transmitted through the Services, at our discretion, without liability to you. We are not responsible for items we do not receive or for images that are dropped during transmission. An image of an item shall be deemed received when you receive a confirmation from CVCU that we have received the image. Receipt of such confirmation does not mean that the transmission was error free or complete.

**8. Availability of Funds.** You agree that items transmitted using the Services are not subject to the funds availability requirements of Federal Reserve Board Regulation CC. Funds deposited using the Services will be available after CVCU receives payment for the funds submitted. CVCU may make such funds available sooner based on such factors as credit worthiness, the length and extent of your relationship with us, transaction and experience information, and such other factors as CVCU, in its sole discretion, deems relevant.

**9. Disposal of Transmitted Items.** Upon your receipt of a confirmation from CVCU that we have received the image of an item, you agree to prominently mark the item as "Electronically Presented" or "VOID" and to properly dispose of the item to ensure that it is not represented for payment. And, you agree never to represent the item. You will promptly provide any retained item, or a sufficient copy of the front and back of the item, to CVCU as requested to aid in the clearing and collection process, to resolve claims by third parties with respect to any item, or for CVCU's audit purposes.

**10. Deposit Limits.** We reserve the right to impose limits on the amount(s) and/or number of deposits that you transmit using the Services and to modify such limits from time to time.

**11. Hardware and Software.** In order to use the Services, you must obtain and maintain, at your expense, compatible hardware and software as specified by CVCU from time to time. See CVCU.com for current hardware and software specifications. CVCU is not responsible for any third party software you may need to use the Services. Any such software is accepted by you as

is and is subject to the terms and conditions of the software agreement you enter into directly with the third party software provider at time of download and installation.

**12. Errors.** You agree to notify CVCU of any suspected errors regarding items deposited through the Services right away, and in no event later than 60 days after the applicable CVCU account statement is sent. Unless you notify CVCU within 60 days, such statement regarding all deposits made through the Services shall be deemed correct, and you are prohibited from bringing a claim against CVCU for such alleged error.

**13. Presentment.** The manner in which the items are cleared, presented for payment, and collected shall be in CVCU's sole discretion subject to the Depository Agreement and Disclosures governing your account.

**14. Ownership & License.** You agree that CVCU retains all ownership and proprietary rights in the Services, associated content, technology, and website(s). Your use of the Services is subject to and conditioned upon your complete compliance with this Agreement. Without limiting the effect of the foregoing, any breach of this Agreement immediately terminates your right to use the Services. Without limiting the restriction of the foregoing, you may not use the Services (i) in any anti-competitive manner, (ii) for any purpose which would be contrary to CVCU's business interest, or (iii) to CVCU's actual or potential economic disadvantage in any aspect. You may use the Services only for non-business, personal use in accordance with this Agreement. You may not copy, reproduce, distribute or create derivative works from the content and agree not to reverse engineer or reverse compile any of the technology used to provide the Services.

**15. DISCLAIMER OF WARRANTIES.** YOU AGREE YOUR USE OF THE SERVICES AND ALL INFORMATION AND CONTENT (INCLUDING THAT OF THIRD PARTIES) IS AT YOUR RISK AND IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. WE DISCLAIM ALL WARRANTIES OF ANY KIND AS TO THE USE OF THE SERVICES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. WE MAKE NO WARRANTY THAT THE SERVICES (i) WILL MEET YOUR REQUIREMENTS, (ii) WILL BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR-FREE, (iii) THE RESULTS THAT MAY BE OBTAINED FROM THE SERVICE WILL BE ACCURATE OR RELIABLE, AND (iv) ANY ERRORS IN THE SERVICES OR TECHNOLOGY WILL BE CORRECTED.

**16. LIMITATION OF LIABILITY.** YOU AGREE THAT WE WILL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR EXEMPLARY DAMAGES, INCLUDING, BUT NOT LIMITED TO DAMAGES FOR LOSS OF PROFITS, GOODWILL, USE, DATA OR OTHER LOSSES RESULTING FROM THE USE OR THE INABILITY TO USE THE SERVICES INCURRED BY YOU OR ANY THIRD PARTY ARISING FROM OR RELATED TO THE USE OF, INABILITY TO USE, OR THE TERMINATION OF THE USE OF THIS SERVICES, REGARDLESS OF THE FORM OF ACTION OR CLAIM (WHETHER CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE), EVEN IF CVCU HAS BEEN INFORMED OF THE POSSIBILITY THEREOF.

**17. User warranties and indemnification.** You warrant to CVCU that:

- a. You will only transmit eligible items.
- b. Images will meet the image quality standards.

- c. You will not transmit duplicate items.
  - d. You will not deposit or represent the original item.
  - e. All information you provide to CVCU is accurate and true.
  - f. You will comply with this Agreement and all applicable rules, laws and regulations.
- You agree to indemnify and hold harmless CVCU from any loss for breach of this warranty provision.

**18. Other terms.** You may not assign this Agreement. This Agreement is entered into in Des Moines, Iowa, and shall be governed by the laws of the State of Iowa and of the United States. A determination that any provision of this Agreement is unenforceable or invalid shall not render any other provision of this Agreement unenforceable or invalid.